

Company Product Safety & Quality Policy

Optimum Product Safety & Quality is a pre-requisite for the continued market success of **Charpak Limited**. The entire Company is equipped to manufacture products and provide a Service of the **Highest Possible Quality & Product Safety**. Our **Quality Management Systems** are designed to meet the requirements of **ISO 9001:2015** and **BRCGS Packaging Materials Issue 6** - providing the framework through which the process of **Review** and **Continual Improvement** is implemented. The objectives of our **Product Safety & Quality Management Systems** are;

- ❖ To manufacture and supply product that is consistent with the customer's specific requirements, within Statutory and Regulatory limits.
- ❖ Maintain security and control of both Technical and Manufactured work & our premises throughout our Quality Systems.
- ❖ Ensure our premises are adapted, maintained and operated so as to avoid contamination, minimise environmental deterioration and permit effective cleaning.
- ❖ Effectively train all our personnel in the Company's requirements to adopt Food Safety practices and pay due regard to Personnel Hygiene.
- ❖ Using **Corrective and Preventive Actions** and reviewing their effectiveness to continually **Improve Product Safety & Quality standards** and thereby increase profitability.

The above quality objectives are determined by the Directors and Senior Management, communicated throughout the company, and reviewed periodically at Senior Management meetings and Management Review meetings.

“Our aim is to achieve zero defects”

To that effect - it is the **Requirement** of all employees to **Continuously Improve** each process that he or she controls. Charpak Limited recognises its duties under the **Food Safety & Hygiene (England)(Amendment) Regulations 2014 (SI No.2885 of 2014)**.

As suppliers of packaging materials to the food industry, it is the Company's policy to exercise ***Due Diligence and*** to take all reasonable care to prevent potential problems and / or risks, such as the sources of foreign bodies, contamination or taint. Plastic is regarded as inert, **no nut oil, shellfish or their derivatives** is used on this premises. We therefore pledge to supply Safe and Legal Products (when used solely for their intended purpose) to our customers.

To ensure that we meet our Product Safety related duties and responsibilities, we are **currently certified** to the **BRCGS Packaging Materials Issue 6**. This **Product Safety & Quality Policy** is complementary to any other Systems in operation across the business.

The following matters are defined to ensure this.

- Quality Procedures, Methods & Standards
- Management Reviews, Objectives and Targets
- Pre-requisites and our HARM / HARA (HACCP) Study
- Product & Process Controls
- Personnel Product Safety Requirements

- Glass/Brittle Plastics & Ceramics Controls
- Incident Reporting
- Foreign Body Hazards and Control
- Goods Inward/Despatch
- Pest Control
- Factory Cleaning and Housekeeping
- Risk Management
- Employee Amenities

“Our goal is to exceed Customer Satisfaction”.

Signed:



Paul Smith
Managing Director

Date: 19th September 2023

The policy is reviewed annually, communicated internally and to external parties as necessary.